**Project Planning Phase**

**Project Planning (Product Backlog, Sprint Planning, Stories, Story points)**

|  |  |
| --- | --- |
| Date | 21 June 2025 |
| Team ID | LTVIP2025TMID41759 |
| Project Name | Resolve Now |
| Maximum Marks | 5 Marks |

**Product Backlog, Sprint Schedule, and Estimation (4 Marks)**

**Product Backlog & Sprint Schedule**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sprint** | **Functional Requirement (Epic)** | **User Story Number** | **User Story / Task** | **Story Points** | **Priority** | **Team Members** |
| **Sprint-1** | **User Registration & Authentication** | **USN-1** | **As a user, I can register and log in securely.** | **3** | **High** | **G. Prasanna** |
|  |  | **USN-2** | **As a user, I can reset my password.** | **2** | **Medium** | **G. Prasanna** |
| **Sprint-2** | **Complaint Management** | **USN-3** | **As a user, I can submit a categorized complaint via a simple form.** | **3** | **High** | **G. Prasanna** |
|  |  | **USN-4** | **As a user, I can view and track the real-time status of my complaint.** | **3** | **High** | **G. Prasanna** |
| **Sprint-3** | **Admin Dashboard & Workflow** | **USN-5** | **As an admin, I can assign, filter, and update complaint statuses.** | **4** | **High** | **G. Prasanna** |
|  |  | **USN-6** | **As an admin, I can view analytics and complaint history.** | **2** | **Medium** | **G. Prasanna** |
| **Sprint-4** | **Notifications & Feedback** | **USN-7** | **As a user, I receive notifications for complaint updates.** | **2** | **High** | **G. Prasanna** |
|  |  | **USN-8** | **As a user, I can provide feedback and rate the resolution.** | **2** | **Medium** | **G. Prasanna** |
|  |  | **USN-9** | **As an admin, I can review feedback and use it to improve service quality.** | **2** | **Medium** | **G. Prasanna** |

**Project Tracker, Velocity & Burndown Chart**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sprint** | **Total Story Points** | **Duration** | **Sprint Start Date** | **Sprint End Date (Planned)** | **Story Points Completed (as on Planned End Date)** | **Sprint Release Date (Actual)** |
| **Sprint-1** | 20 | 6 Days | 15 June 2025 | 20 June 2025 | 20 | 20 June 2025 |
| **Sprint-2** | 20 | 6 Days | 17 June 2025 | 22 June 2025 | 20 | 22 June 2025 |
| **Sprint-3** | 20 | 6 Days | 19 June 2025 | 24 June 2025 | 20 | 24 June 2025 |
| **Sprint-4** | 20 | 6 Days | 21 June 2025 | 26 June  2025 | 20 | 26 June  2025 |